Smarter insights, enhanced productivity

Harness AI to transform your internal knowledge base into a digital assistant on Dell Private Cloud - Red Hat OpenShift.

Expected outcomes

The Digital Assistant solution drives operational efficiency, faster decision-making, and streamlined workflows with benefits like:

- 🕐 **Fast Time to Value**
- ↗ **Simple to Stand Up**
- 📋 **RAG-Powered Accuracy**
- ▤ **Flexible and Scalable**
- ✛ **Customizable and Versatile**

Common business challenges

Unlocking AI for better knowledge management

Digital assistants are transforming business operations, from customer support and sales chat to HR inquiries, by delivering more accurate and context-aware responses. With techniques like Retrieval-Augmented Generation (RAG), they ensure precise insights from organizational data, improving productivity and decision-making. These solutions provide the scalability and accuracy needed to drive business success.

Our joint solution

A secure, scalable digital assistant

Dell Private Cloud - Red Hat OpenShift enables businesses to deploy a digital assistant using Retrieval Augmented Generation (RAG) for fast, context-aware responses from internal knowledge bases. With Dell ObjectScale for scalable storage and LLMs for intelligent querying, this solution ensures both efficiency and security with an on-premises deployment.

Benefits

Accurate, secure, and efficient answers

This RAG-based solution delivers more accurate and relevant answers by pulling directly from your up-to-date knowledge base. It keeps sensitive data on-premises, eliminating reliance on third-party APIs. By speeding up information retrieval, the digital assistant boosts productivity and adapts to your specific needs with customizable LLMs, vector stores, and catalogs.

Move forward with confidence

Questions? Ready to get started? Contact us today chart a custom course that makes sense for your business.

SCHEDULE CONSULT

About our partnership

For more than 25 years, Red Hat and Dell Technologies have delivered cutting-edge solutions to drive your business forward. Now, we're helping you harness the power of AI. Whether you need faster deployment, scalable solutions, or security assurance, our joint offerings meet you where you are and chart your path to success. Add in expert guidance from ePlus, and you're ready to make AI work for you.

Fast-track AI initiatives. Transform operations. Implement with confidence.

Full ease ahead with Red Hat, Dell and ePlus.